

HOMELESSNESS RESOURCES

26th October 2021

produced by BENS on behalf of the Basildon Homelessness Forum

IMPORTANT

If you are homeless or at risk of homelessness you must register with Basildon Council to get access to the support and advice needed.

Telephone: 01268 533 333 – follow the options till you are connected to the Homelessness Officer.

Online: Complete the 'Homeless Self-referral and Advice' form:

www.basildon.gov.uk/article/6773/Online-homeless-self-referral-and-advice

**Street
Link**



If you need help, contact StreetLink through their website or by telephone. You must give as much information as possible especially your location and contact details, to help the local authorised outreach officer find you. **If you are in danger telephone 999.**

Telephone: 0800 500 0914 or Online at:

www.streetlink.org.uk/Streetlink_getInvolved

If what you need isn't listed in this booklet telephone BENS on 07375 622 117 and we will seek to help you. Leave a message if we are unavailable and we will get back to you.



Hot food and parcels are available from:

Project 58.7 – Hot Meal

The Salvation Army, 6 Fauners, Cherrydown West, Basildon SS16 5AP	Monday	6:00pm
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Christian Growth Centre, Time Square, Basildon SS14 1DJ	Tuesday	6:00pm
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United Reformed Church, 6 Honeypot Lane, Basildon SS14 2JZ	Wednesday	6:00pm Clothing is available on this day
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United Reformed Church, 6 Honeypot Lane, Basildon SS14 2JZ	Thursday	6:00pm
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The Salvation Army, 6 Fauners, Cherrydown West, Basildon SS16 5AP	Friday	6:15pm
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Kingswood Baptist Church, 2 Codenhams Straight, Clay Hill Road, Basildon SS16 5DH	Saturday	5:30pm
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Provides hot meals and can arrange a sleeping bag if needed.

Due to COVID-19 restrictions Project 58.7 sessions currently last approx. no longer than 30 minutes.

The Salvation Army:

Food parcels and shower facilities available by **APPOINTMENT ONLY**

Address as above.

Tuesday

Food parcel

To make an appointment telephone
01268 524 454 / 07801 180 225 or
email:

2:00pm-5:00pm approx.

Shower

basildon@salvationarmy.org.uk

2:00pm-4:30pm

Motivated Minds Happy Hub – Food Parcel

HAPPY Hub, Unit 11 Eastgate Shopping Centre, Basildon SS14 1AE Emergency Food Bank service available - telephone or text to 07429 224 971	Monday	10:00am–4:00pm
	Tuesday	10:00am–6:00pm
	Wednesday	10:00am–4:00pm
	Thursday	10:00am–6:00pm
	Saturday	10:00am–4:00pm
	Sunday	11:00am–3:00pm

You may use the Happy Hub facilities in the Eastgate Centre but be prepared to help volunteers if asked.

St Andrew’s Church – Food Parcel

1 The Fremnells, Basildon SS14 2QX

Restore -food parcel by arrangement - telephone: 01268 289 771 or email: office@standrewholycross.org	Monday & Thursday
Tea Room - light food and refreshments	Thursday 9:30am-1:00pm

The Churches Together Wickford Foodbank – Food Parcel

Salvation Army Hall, Jersey Gardens, Wickford SS11 7AE	Thursday	10:00am–11:30am
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The Billericay Food Bank – Food Parcel

For assistance telephone 07707 466 262 or email: info@billericayfoodbank.org.uk	Food parcels are only available to people in the Billericay area and will be delivered
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Trussell Trust Foodbank – Food Parcel

Pitsea Leisure Centre, Northlands Pavements, Pitsea SS13 3DW YOU MUST BE REFERRED	Thursday	7:00pm–9:00pm
	Friday	12:30pm-2.30pm

Helping Hands Foodbank – Food Parcel

Lee Chapel North Community Hall, Tuesday 1:00pm-3:00pm
Ballards Walk, Basildon SS15 5HL Thursday 1:00pm-3:00pm
YOU MUST BE REFERRED

To be referred to a Foodbank contact The Basildon Community Resource Centre, Peabody Trust or Citizens Advice Bureau.

Support services:

Key - Services available

A	Tenancy issues	B	Hold details of private landlords
C	Mental health help	D	Find/secure accommodation
E	Form filling	F	Help with drug/alcohol misuse
G	Debt advice	H	Budgeting and benefits help
I	Foodbank referral	J	Signposting

Sanctuary Supported Living - Outreach Service

Telephone: 01375 394668

Online: www.sanctuary-supported-living.co.uk/find-services/homelessness/basildon-homeless-outreach

Service: A C D F G H J

Basildon Community Resource Centre

Hours 9:30am till 1:00pm and 2:00pm till 3:30pm weekdays

Telephone: 07762 189 698 or 07526 000 430

Email: lf.bcrc@gmail.com or df.bcrc@gmail.com

Service: A B D E H I J

Citizens Advice Services - Basildon

Hours 9:00am till 5:00pm weekdays, Saturday 9:00am till 12:00pm

Freephone Adviceline: 0808 278 7877 –

Online: www.citizensadvice.org.uk

Money Advice Helpline: 01277 358082

Email: moneyadvice@citizensadvicesouthessex.org

Basildon Centre Office – hours 9:00am till 12:00pm Mondays & Thursdays

Service: A E G H I J

Peabody – Essex Outreach Support

Telephone: 0800 288 8883

Email: efSCO-ordinator@peabody.org.uk

Online: www.peabodycareandsupport.org.uk

Service: A C E F G H I J

Mental Health Support:

VitaMinds

Service: C

Hours 8:00am-8:00pm weekdays - Saturday 9:00am-12:30pm

Telephone: 01268 977 171

Online: www.vitahealthgroup.co.uk/vitaminds

Basildon Mind

Service: C

Hours Monday to Thursday 10:00am-8:00pm

Friday to Saturday 10:00am-2:00pm

Telephone: 01268 284 130

Email: info@basmind.org

Online: www.basmind.org

NHS Mid Essex Crisis Mental Health Team

Service: C

Hours: 24 hours 7 days a week

Telephone: 111 select option 2

Samaritans

Service: **C**

Hours: 24 hours 7 days a week

Telephone: 119 123

Online: www.samaritans.org

Drug and/or alcohol misuse support:

Open Road

Service: **F**

Hours: Monday 9:30am–5:00pm
Tuesday 9:30am–8:00pm*
Wednesday 9:30am–4:00pm
Thursday 9:30am–6:00pm
Friday 9:30am–4:00pm
*Closed between 2.00pm-5.00pm

Telephone: 01268 531 435

You can self-refer online at:

www.openroad.org.uk/help-support/self-referral/

Essex Full Circle Community Service

Service: **C F J**

Available to adults who have been through the criminal justice system.

Telephone: 0808 1000 110

Online: www.phoenix-futures.org.uk

Narcotics Anonymous

Service: **F**

Helpline hours 10:00am-12:00pm

Telephone: 0300 999 1212

Email: helpline@ukna.co.uk

Online: www.ukna.org

Other:

Veterans Aid

Assists ex-servicemen and women experiencing homelessness.

Telephone: 0800 012 6867

Email: info@veterans-aid.net

Online: www.veterans-aid.net



Basildon, Billericay & Wickford | CVS

BENS works in partnership with the Basildon, Billericay, and
Wickford Council for Voluntary Service